

STATE OF SOUTH CAROLINA

(Caption of Case)

COPY

Posted:

Dept:

Date:

Time:

BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF SOUTH CAROLINA

COVER LETTER

DOCKET  
NUMBER:

220855  
220859

2005-98-C

1990-517-C

(Please type or print)

Submitted by:

Matrix Telecom, Inc. d/b/a Matrix  
Business Technologies d/b/a Trinsic  
Communications

Address:

7171 Forest Lane, Suite 700  
Dallas, TX 75230

SC Bar Number:

Telephone:

813-892-9053

Fax:

813-973-3243

Other:

Email: ldellaero@matrixbt.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

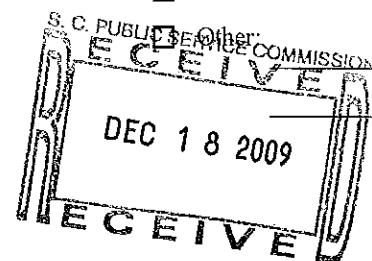
**DOCKETING INFORMATION** (Check all that apply)

- ☐ Emergency Relief demanded in petition ☐ Request for item to be placed on Commission's Agenda expeditiously
- ☒ Other: Authorized Utility Representative

**INDUSTRY (Check one)**

**NATURE OF ACTION (Check all that Apply)**

- |  |  |  |  |
|--|--|--|--|
| <input type="checkbox"/> Electric                      | <input type="checkbox"/> Affidavit                 | <input type="checkbox"/> Letter                            | <input type="checkbox"/> Request                   |
| <input type="checkbox"/> Electric/Gas                  | <input type="checkbox"/> Agreement                 | <input type="checkbox"/> Memorandum                        | <input type="checkbox"/> Request for Certification |
| <input type="checkbox"/> Electric/Telecommunications   | <input type="checkbox"/> Answer                    | <input type="checkbox"/> Motion                            | <input type="checkbox"/> Request for Investigation |
| <input type="checkbox"/> Electric/Water                | <input type="checkbox"/> Appellate Review          | <input type="checkbox"/> Objection                         | <input type="checkbox"/> Resale Agreement          |
| <input type="checkbox"/> Electric/Water/Telecom.       | <input type="checkbox"/> Application               | <input type="checkbox"/> Petition                          | <input type="checkbox"/> Resale Amendment          |
| <input type="checkbox"/> Electric/Water/Sewer          | <input type="checkbox"/> Brief                     | <input type="checkbox"/> Petition for Reconsideration      | <input type="checkbox"/> Reservation Letter        |
| <input type="checkbox"/> Gas                           | <input type="checkbox"/> Certificate               | <input type="checkbox"/> Petition for Rulemaking           | <input type="checkbox"/> Response                  |
| <input type="checkbox"/> Railroad                      | <input type="checkbox"/> Comments                  | <input type="checkbox"/> Petition for Rule to Show Cause   | <input type="checkbox"/> Response to Discovery     |
| <input type="checkbox"/> Sewer                         | <input type="checkbox"/> Complaint                 | <input type="checkbox"/> Petition to Intervene             | <input type="checkbox"/> Return to Petition        |
| <input checked="" type="checkbox"/> Telecommunications | <input type="checkbox"/> Consent Order             | <input type="checkbox"/> Petition to Intervene Out of Time | <input type="checkbox"/> Stipulation               |
| <input type="checkbox"/> Transportation                | <input type="checkbox"/> Discovery                 | <input type="checkbox"/> Prefiled Testimony                | <input type="checkbox"/> Subpoena                  |
| <input type="checkbox"/> Water                         | <input type="checkbox"/> Exhibit                   | <input type="checkbox"/> Promotion                         | <input type="checkbox"/> Tariff                    |
| <input type="checkbox"/> Water/Sewer                   | <input type="checkbox"/> Expedited Consideration   | <input type="checkbox"/> Proposed Order                    |  |
| <input type="checkbox"/> Administrative Matter         | <input type="checkbox"/> Interconnection Agreement | <input type="checkbox"/> Protest                           |  |
| <input type="checkbox"/> Other:                        | <input type="checkbox"/> Interconnection Amendment | <input type="checkbox"/> Publisher's Affidavit             |  |
|  | <input type="checkbox"/> Late-Filed Exhibit        | <input checked="" type="checkbox"/> Report                 |  |





2600 Maitland Center Pkwy.  
Suite 300  
Maitland, FL 32751  
P.O. Drawer 200  
Winter Park, FL  
32790-0200  
Tel: 407-740-8575  
Fax: 407-740-0613  
www.tminc.com

December 17, 2009  
Via Overnight Delivery

RECEIVED  
2009 DEC 18 AM 10:36  
SC PUBLIC SERVICE  
COMMISSION

Docketing Department  
South Carolina Public Service Commission  
Synergy Business Park  
101 Executive Center Dr.  
Saluda Building  
Columbia, SC 29210


RE: Matrix Telecom, Inc. d/b/a Trinsic Communications  
SC Authorized Utility Representative

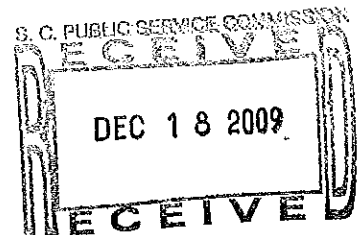
Dear Sir or Madam:

Enclosed please find a copy of the SC Authorized Utility Representative, filed on behalf of Matrix Telecom, Inc. d/b/a Trinsic Communications. No check is enclosed as there are no remittance fees due.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

  
Kimberly N. Geuder  
Compliance Reporting Specialist



file: Matrix Telecom, Inc. d/b/a Trinsic Communications - Reporting - South  
Carolina

KG/sh

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC

☒ CLEC

☐ ILEC

☐ Wireless

## CERTIFICATED COMPANY INFORMATION

Matrix Telecom, Inc.

Company Name

FEIN/SSN

Matrix Business Technologies d/b/a Trinsic Communications

214-432-1453

Dba/fka

Telephone #

7171 Forest Lane, Suite 700

Mailing Address

Dallas, TX 75230

City, State, Zip Code

7171 Forest Lane, Suite 700

Business Location

Dallas, TX 75230

City, State, Zip Code

County

## REGISTERED AGENT INFORMATION

Registered Agent: C T Corporation System

Mailing Address: 75 Beattie Place, Two Insignia Financial Plaza

Greenville, SC 29601

City, State, Zip Code

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

- A. Linda Dellaero  
**General Manager** (Include Address if different than above)  
 813-892-9053 / 813-973-3243 / ldellaero@matrixbt.com  
 Telephone Number / Facsimile Number / E-mail Address
- B. Scott Koplack  
**Customer Relations/Complaints Representative** (Include Address if different than above)  
 214-432-1453 / 214-432-1576 / sklopack@matrixbt.com  
 Telephone Number / Facsimile Number / E-mail Address
- C1. Chasidy Davis  
**Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)  
 214-432-1452 / 214-432-1576 / regulatory@matrixbt.com  
 Telephone Number / Facsimile Number / E-mail Address  
 888-411-0111
- C2. **Customer Contact** (Toll Free Number)
- D. Tom Fritz  
**Engineering Operations** (Include Address if different than above)  
 585-413-6352 / 800-657-9714 / tfritz@matrixbt.com  
 Telephone Number / Facsimile Number / E-mail Address

John Heathcock

E. **Test and Repair** (Include Address if different than above)  
 251-446-2542 / /jheathcock@matrixbt.com  
 Telephone Number / Facsimile Number / E-mail Address  
 NOC 24/7

F. **Emergencies** (During Non-Office Hours)  
 888-339-3133 / / noc@matrixbt.com  
 Telephone Number / Facsimile Number / E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

Linda Dellaero

G. **Regulatory Officer** (Include Address if different than above)  
 813-892-9053 / 813-973-3243 / ldellaero@matrixbt.com  
 Telephone Number / Facsimile Number / E-mail Address  
 Kimberly N. Geuder

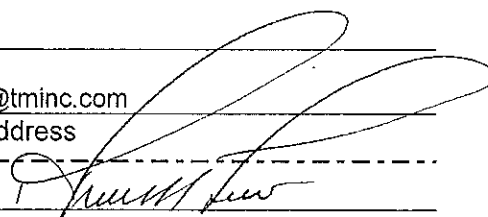
H. **Dual Party Mailings** (Name)  
 P.O. Drawer 200, Winter Park, FL 32790-0200  
 (Mailing Address)  
 407-740-8575 / 407-740-0613 / kgeuder@tminc.com  
 Telephone Number / Facsimile Number / E-mail Address  
 Kimberly N. Geuder

I. **Interim LEC Fund Mailings** (Name)  
 P.O. Drawer 200, Winter Park, FL 32790-0200  
 (Mailing Address)  
 407-740-8575 / 407-740-0613 / kgeuder@tminc.com  
 Telephone Number / Facsimile Number / E-mail Address  
 Kimberly N. Geuder

J. **Universal Service Fund Mailings** (Name)  
 P.O. Drawer 200, Winter Park, FL 32790-0200  
 (Mailing Address)  
 407-740-8575 / 407-740-0613 / kgeuder@tminc.com  
 Telephone Number / Facsimile Number / E-mail Address  
 Kimberly N. Geuder

K. **Gross Receipts Mailings** (Name)  
 P.O. Drawer 200, Winter Park, FL 32790-0200  
 (Mailing Address)  
 407-740-8575 / 407-740-0613 / kgeuder@tminc.com  
 Telephone Number / Facsimile Number / E-mail Address

Thomas M. Forts  
 This form was completed by  
 Consultant

  
 Signature  
 12/17/09  
 Date

RETURN COMPLETED FORM TO: Public Service Commission of SC  
**Docketing Department**  
 Post Office Drawer 11649  
 Columbia, South Carolina 29211  
 And  
 Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
 1401 Main Street, Suite 900  
 Columbia, South Carolina 29201